



ottery stmary
dental practice

Before your Appointment

We will send you some information before your appointment.

You may be asked to complete and return forms in advance.

When You Arrive

Please ensure you have been to the toilet, had a drink and brushed your teeth before you leave home. These facilities will not be available at the practice.

Please avoid bringing lots of belongings with you as they may have to be left outside the surgery. This includes phones, wallets, coats, handbags and bags unless they can remain in your pocket.

Please remain in your car or outside the practice when you arrive and call the practice on 07484 639597.

The practice door will remain locked until your appointment is ready to begin.

Please attend on your own unless you require a carer or are a child (we will be only able to permit one carer or parent).

When Entering the Practice

Our receptionist will call you when it is time to enter the practice.

Before entry we will need to take your temperature. We may have to postpone your appointment if your temperature is too high.

You will be asked to sanitise your hands and we will give you a face mask to wear around the practice.

You will be asked to pay in advance of your appointment, if applicable. We would ask you purchase any oral hygiene products at this stage.

You will be asked to leave any belongings in a box unless they can be kept in a pocket.

You will then be shown into the surgery.

In the Surgery

As we cannot observe the social distancing measures whilst treating you our staff will be wearing additional personal protective equipment.

Depending on your treatment you may be asked to rinse with a mouthwash for one minute.

All rooms are cleaned and disinfected between patients.